



WALDO
STATE BANK

Forgot Your Password?

These helpful reminders and security insights can make your forgotten password experience painless!

Before you hit 3 failed attempts, Click on **Forgot Password**

- Answer the Verification Questions. These questions are taken from external databases, not the bank, and should be familiar to you. Not all questions pertain to you and N/A could be the answer.
- One-Time Security Code. Receive a text or phone call to a number you have on record with us.
 - Don't see your phone number? There could be 2 reasons why your phone number isn't displayed.
 - Your phone number is not correct with Waldo State Bank. Contact us to update your phone numbers.
 - You have entered in a wrong User ID. Please check what you entered. This is a security feature we have in place to protect you in the event someone has an ID close you yours or has part of your information.
- Lockout – This security feature is in place if you enter an invalid password 3 times in a row. If this occurs, you will need to contact Waldo State Bank to unlock your Online Banking account.

If you have further questions, please contact us at (920)528-8385.